Amendments to the Specification:

Please replace the paragraph beginning at page 1, line 6, with the following amended paragraph:

U.S. Patent Application Serial number **\times** 10/001,498 entitled UNIVERSAL TASK MANAGEMENT SYSTEM, METHOD AND PRODUCT FOR AUTOMATICALLY MANAGING REMOTE WORKERS, INCLUDING ASSESSING THE WORK PRODUCT AND WORKERS, Jilk, et al., inventors, agent/attorney docket number WIDE-001, assigned to the assignee of the present invention.

U.S. Patent Application Serial number **x/xxx,xxx* 10/001,947 entitled UNIVERSAL TASK MANAGEMENT SYSTEM, METHOD AND PRODUCT FOR AUTOMATICALLY MANAGING REMOTE WORKERS, INCLUDING AUTOMATICALLY TRAINING THE WORKERS, Jilk, et al., inventors, agent/attorney docket number WIDE-002, assigned to the assignee of the present invention.

Both of these patent applications are incorporated herein by reference.